"International Symposium on the Promotion of Deforestation-Free Global Supply Chain to Contribute to Halting Deforestation"



# AEON's Initiatives toward Realizing a Sustainable Society

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AEON Co., Ltd. Executive Officer

CSR & Communication

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# **Outline of AEON Group**



## Leveraging 21,113 Stores in 13 Countries including Japan, China, ASEAN



合計	21,113店舗/カ所
● GMS(総合スーパ・	一) 626店舗
●SM(スーパーマー	ケット) 2,129店舗
● DS(ディスカウント	ストア) 566店舗
● HC(ホームセンタ	一) 119店舗
● CVS(コンビニエンス	ストア) 5,261店舗
● 専門店	4,352店舗
●ドラッグストア	3,980店舗※1
● その他(小売)	883店舗
● モール型SC(ショッピン	ノグセンター) 303カ所※2
● NSC (近隣型ショッピン	ングセンター) 175カ所※3
●金融	705カ所
● サービス	2,005カ所
●その他	9カ所
<ul><li>※1 友好提携会社を含む</li><li>※2 名称が「イオンモール」の</li><li>総賃貸面積20,000m</li><li>※3 名称が「イオンタウン」の</li></ul>	2以上のものを含む
連結子会社、持分法適用	月関連会社の店舗および

駐在員事務所の数

(2016年度末)

## **Business outline of AEON GROUP**



Over 300 Group companies. 3.6 billion customer visits per year. Aiming to contribute to plentiful and convenient daily lives of customers.



MaxValu



THE REPORT OF THE PARTY OF THE



GMS SM(スーパーマーケット)・ (総合スーパー)事業 DS(ディスカウントストア)事業

小型店事業

ドラッグ・ファーマシー 事業

総合金融事業



ディベロッパー事業 サ



サービス・専門店事業



国際事業

- ■機能会社・その他
- ■公益財団法人 イオンワンパーセントクラブ
- ■公益財団法人 イオン環境財団
- ■公益財団法人 岡田文化財団

2017年2月末現在

# **AEON's Basic Principles**



# **Basic Principles**

# The word aeon means "eternity" in Latin

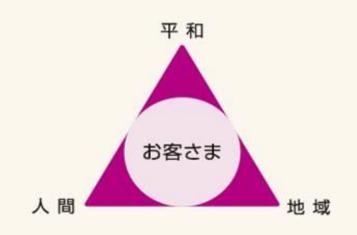
The customer's beliefs and desires comprise the central core of our philosophy, which is to benefit humanity and contribute to local communities.

- The prosperity of the retail trade symbolizes "Peace"
- The retail trade is a "People" industry based upon connections between fellow humans
- Aeon is a "Community" group that is rooted in community life and furthers the community.

#### イオンの基本理念

/EON

お客さまを原点に平和を追求し、人間を尊重し、地域社会に貢献する。



イオン(AEON)とは、ラテン語で「永遠」をあらわします。 私たちの理念の中心は「お客さま」:イオンは、お客さまへの貢献 を永遠の使命とし、最もお客さま志向に徹する企業集団です。

「平和」:イオンは、事業の繁栄を通じて、平和を追求し続ける 企業集団です。

「人間」:イオンは、人間を尊重し、人間的なつながりを重視する 企業集団です。

「地域」:イオンは、地域のくらしに根ざし、地域社会に貢献し 続ける企業集団です。

イオンは基本理念のもと、**絶えず革新し続ける企業集団**として、 「お客さま第一」を実践してまいります。

# **AEON's Basic Sustainability Principle**



## **Aeon Sustainability Principle**

Aeon aims to realize a sustainable society with stakeholders alongside the growth of the group, founded in our basic principle of pursuing peace, respecting humanity and contributing to local communities, always with the customer's point of view at its core.

With realization of a low-carbon society, conservation of biodiversity, better use of resources and addressing social issues as core principles, we will think globally and advance activities locally.

## **Key Environmental Issues**

- Realization of a low-carbon society
- Preserving biodiversity
- Promoting better use of resources

## **Key Societal Issues**

- Responding to diverse consumer issues
- Conduct fair and equitable business activities
- •Ensuring a workplace that respects human rights and diversity
- Collaboration with the community

# **Big Challenge 2020**



# Big Challenge 2020 (initiatives to be targeted up to 2020)

## Realizing a low-carbon society

- Promoting the Aeon eco Project
- Setting of post-2020 goals for energy and CFCs

#### **Preservation of Biodiversity**

- •Implementation of the "Aeon Forest Circulation Program"
- Sustainable procurement and consumption of natural resources.

#### **Better Use of Resources**

- Promoting zero waste
- Promoting zero waste of food products
- Setting post-2020 goals for resource circulation

# Responding to diverse consumer issues

- Realizing of health and wellness
- •5-year BCM plan (Business Continuity Management)

# Conducting fair and equitable business activities

Expanding fair trade etc.

# Ensuring a workplace that respects human rights and diversity

- Promoting diversity
- Promoting wellness management

# Collaboration with the community

Interlocking with community ecosystems



# **Forest Circulation Initiatives**

# Initiatives for "Plant" "Nurture" and "Thrive"



# From "planting trees" to "plant, nurture, thrive"

· · · past · · · · · future · · Facilitating the recognition Toward enhancing and of the value of nature utilizing value of nature 1991 2013 2033 Started tree-planting Number of trees 10 million trees planted reaches activities and beyond 10 million Aeon Hometown Forest Plant Trees Activities of AEON Environmental Foundation Tree-planting Nurture ocal community exchange Thrive Livina trees



Constructing a sustainable society (combining economy and ecology) through contributing to "Circulation of forests (plant/nurture/thrive)"

# Aeon's Biodiversity Policy and Forest Circulation

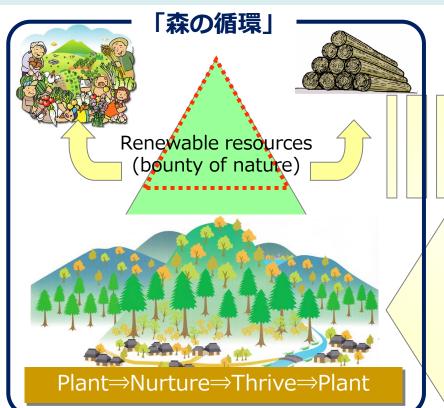


#### <u>Aeon's Biodiversity Principle</u>

Grasping the impact on ecosystems for our business activities in their entirety, we work closely with all stakeholders including customers, government and NGOs toward reducing that impact and to proactively promote preservation activities.

Through our business activities, we will see "ecosystems" in terms of:

- 1. Self-awareness of "bounty" and "pain"
- 2. Implementing activities for "protecting" and "nurturing".
- 3. Here are details of our business activities:



#### [Bounty]

As food staple As raw materials As fuel

#### [Pain]

**Energy consumption** Land usage Raw materials/waste materials

#### 持続可能な小売業



Awareness of Issues Realizing a low-carbon society Preserving biodiversity Efficient use of resources Responding to societal issues

## **Initiatives for "Forest Circulation"**

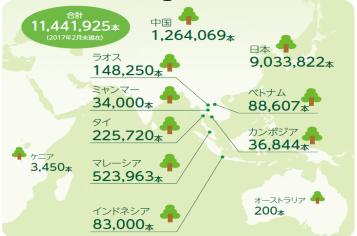


**Plant** 

Aeon Hometown Forest Program



Aeon TreePlanting Activities



Nurture

Support for training forestry workers



Thrive

Usage of forestry resources





# Initiatives for Sustainable Procurement and Consumption

# **Aeon Sustainable Procurement Principle**



## **Aeon Sustainable Procurement Principle (established February 2014)**

- Reject the illegal trading, harvesting and fishing of natural resources.
- 2. Establishing and upholding Aeon standards from the standpoint of preserving biodiversity and preventing the exhaustion of natural resources.
- 3. Minimal usage of resources that cannot be reused.
- 4. Establish the production area of fish products and marine resources, and traceability of fishing methods.
- 5. For forest products, prevent the destruction of forests with high conservation value.

# **2020 Goals for Sustainable Procurement**



Target	Sustainable Procurement Goals for 2020
Products	<ul> <li>For private brands, aiming for 100% implementation of the GFSI-based Good Agricultural Practice (GAP).</li> <li>Aiming to increase the sales ratio of organic products to 5% of the total agricultural products.</li> </ul>
	·For private brands, aiming for 100% implementation of the GFSI-based Food Safety Management System (FSMS) or the Good Agricultural Practice (GAP)
Products	<ul> <li>Aiming for 100% acquisition of MSC/ASC Chain of Custody (CoC) certification by Aeon's consolidated subsidiaries operating general merchandise stores or supermarkets.</li> <li>Providing substantially-proven private brand products in all major fish species.</li> </ul>
Paper/Pulp/ Lumber	·Aiming for 100% use of sustainability-certified (FSC or equivalent) for private brands in major product categories.
Palm Oil	·Aiming for 100% use of sustainability-certified (RSPO or equivalent) materials for private brands.

# Background: International Goals Frameworks



# **SDGs**

### Goals for 2016 to 2030





















## Initiatives for Sustainable Procurement (Paper/Pulp/Lumber)



## **Key Initiatives for Pulp/Timber**

Using sustainabilitycertified products

**Efficient use of nationally produced timber in Japan** 

**Ensuring of Traceability** 

Preventing illegal deforestation

Preservation of areas with high conservation value

## Using sustainability-certified products

 For private brands, in categories that use paper as the main raw material, initiatives toward using 100% FSC-certified raw materials.

**Examples** 









## **Initiatives for Sustainable Procurement (Palm Oil)**



## **Holding of Symposiums for Sustainable Palm Oil**

- Organized JASPOC Symposium in October 2017
- Co-held with Japanese Consumers' Co-operative Union, and with the cooperation of many member corporations and NGOs.



## **Conducting In-house Sustainable Palm Oil Seminars**

- Held in-house seminar in January 2018
- —To learn about the background to forest destruction, invited an external teacher to implement a seminar for the product development, marketing and PR divisions.



#### **RSPO Affiliation**

- 2In January 2018, applied for affiliation to RSPO.
- —To redouble initiatives along with stakeholders toward zero forest depletion, tendered application for affiliation to RSPO.



# **Initiatives for Sustainable Consumption**



## Corporations with FSC certification gathered and held campaigns in stores.



















